



# SHOW US YOUR BRAVE

ANNUAL REPORT 2019

# 1 THANK YOU



# A LETTER FROM THE EXECUTIVE DIRECTOR

*Family Advocates works to strengthen families and keep kids safe by empowering everyday people to protect and enrich the lives of youth.*

My decision to enter this sector was years in the making. Without realizing the impact my family was having on my future, we gave and volunteered as a family throughout my childhood. Through those experiences, I became inspired by the impact phenomenal people can make through their service. I feel honored to work alongside some of our community's most passionate, educated, energetic, and empathetic people that includes staff, board members, and the amazing volunteers that provide direct services to children and families every day.

The stories and information provided in this annual report is only a small sampling of the ripple effect of our mission. The countless families whose lives are forever changed—as well as the children who were

able to find safety and comfort—cannot all be represented here, but each one of them has made an impression on our lives. Thank you for being a part of this transformation. Without you, hundreds of children and families would have one less significant resource. May you always feel our gratitude and appreciation.

All our best,



Jaime Hansen  
**EXECUTIVE DIRECTOR**  
jaime@familyadvocates.org

# 2 OUR STAFF & BOARD

## ADMINISTRATION

Jaime Hansen  
**Executive Director**

Brenda Wood  
**Office Manager**

Nick Garcia  
**Community Engagement Manager**

Tori Thomas  
**Donor Relations Manager**

Toni Roberts  
**Super-Volunteer Database Wizard**

## CASA

Darci Anderson  
**CASA Program Director**

Alicia Benningfield  
**Database & Intake Coordinator**

Jolene Brooks  
**Advocate Coordinator**

Rebekah Grindstaff  
**Trainer & Attorney Coordinator**

Anne McDonald  
**Advocate Coordinator**

Beth Norton  
**Volunteer Intake Coordinator**

Sandra Sullivan  
**Peer Coordinator**

Maggie Thompson  
**Advocate Supervisor**

Danika Williams  
**Advocate Coordinator**

## FAMILY STRENGTHENING

Josie Hurley  
**Family Strengthening Director**

Le Ann Edwards  
**Children & Volunteer Coordinator**

Florina Ruvio  
**Parent & Volunteer Coordinator**

Hannah Shand  
**Intake & Case Manager**



## OUR BOARD

Cordell Chigbrow

**President**

*CPA, Chigbrow, Ryan & Co. Ltd.*

Janna Bell

**Vice President of Programs**

*National Sales Manager, Chattem, Inc.*

Greg Watkins

**Vice President of Governance**

*Manager, Policy & Procedures, Intermountain Gas*

Kendal Callender

**Vice President of Sustainability**

*Director of Epiphany Data Services, Kickback Rewards*

Shelby Kerns

**Treasurer**

*Budget Bureau Chief, Division of Financial Management,  
Office of Gov. Otter*

Eric Glouser

**Secretary**

*Senior Operations Manager, Citi*

Dr. Dan Crossley

*Family Physician, Trinity Mountain Family Medicine Clinic*

Joel Flake

*Attorney, Entrepreneur, Investor*

Darcy Hoellwarth

*Attorney, Darcy Hoellwarth PLLC*

Jackie Hopper

*Director of Religious Education and Catechetical Leadership,  
Roman Catholic Diocese of Boise*

Cat Miller Jones

*Political Consultant*

Katherine Kerner

*Program Manager & Nurse, St. Luke's*

Lisa Nordstrom

*Lead Counsel, Idaho Power Company*

Terry Scraggins

*Activist & Social Work Student*

Dave Turner

*Vice President & General Manager, Office Printers at HP*

Christopher Vonde

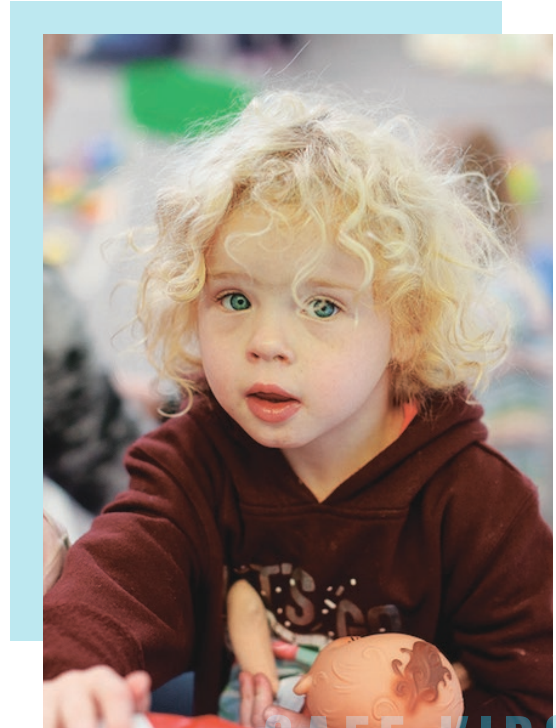
*VP-Sr. Financial Consultant, Charles Schwab*

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## REASONS TO SUPPORT FAMILY ADVOCATES

### 1. A DOLLAR GOES A LONG WAY WITH US.

At Family Advocates, we multiply our impact (and our funding) by recruiting, training, and supporting over 250 dedicated volunteers—with only 17 paid staff. Our CASA (Court Appointed Special Advocates) Program provided a trained advocate for each of the 419 children placed in temporary foster care in Ada, Boise, Elmore, and Valley Counties last year. Unfortunately, the number of children in Child Protection in those same counties is estimated to exceed 800. With your support, we could dramatically increase the number of trained volunteers to serve local kids whose needs for safety are currently unmet by our program.



SAFE KIDS

# STRONG FAMILIES



## 2. WE'RE DOING CRITICAL WORK NOW, BUT WE COULD BE DOING SO MUCH MORE.

Why wait until children suffer the abuse that puts them in foster care? We provided support through family-building education to 113 families (196 children and 170 adults) in Boise, Caldwell, and Mountain Home. By supporting Family Advocates, you are helping prevent child abuse, neglect, and abandonment from happening in the first place.

## 3. CONCERN IS GOOD. PREVENTION IS BETTER.

We are the only agency in the state that combines our Family Strengthening Program (prevention) and the CASA Program (intervention). By supporting Family Advocates, you'll be addressing the full spectrum of need, helping both kids at risk of abuse and those already removed from their homes.



# BRAVE VOLUNTEERS

# 5 OUR STORIES



# A CASA EXPERIENCE

*The trauma that occurs to children who enter foster care at a young age lives with them through the rest of their lives.*

Due to significant physical abuse, Trevor entered foster care in a Southern state at a very young age. He first arrived in Idaho when he was adopted by a couple living outside of Boise. The couple divorced shortly after adopting Trevor and his adoptive mother dropped him at the department saying she didn't have the resources to care for him anymore. Since then, Trevor has been in multiple foster homes, treatment centers, as well as with adoptive placements that later fell through. It can be difficult to find an adoptive family for a young man who has experienced so much trauma in his life and displays behavioral disorders.

Through all of these transitions, his Guardian ad Litem, John, has been the consistent person in his life. It has been difficult for Trevor to trust adults, but through the years, John has

worked to understand Trevor and develop trust. At 16, Trevor is finally settling into his long-term, rural home outside of Boise. Trevor's case is now closed but he still calls John regularly just to say hi. After so many years, he knows that John isn't going anywhere and their relationship has become incredibly important to him. When he called recently, he just wanted John to know that he was doing all right and was happy. He is playing on the high school football team and starting to get involved in the community he now calls home.







# A FAMILY STRENGTHENING STORY

*Diana has a master's degree and could have taught classes in the Family Strengthening Group, but she struggled with how to be an adequate parent to her grandchildren.*

She was overwhelmed, tired, and had difficulties with her own children. She didn't want to make the same mistakes raising her grandchildren, so she began attending Family Strengthening group in Mountain Home.

In an email, Diana wrote: "Family Strengthening has had a positive impact on both my grandchildren and myself. When we first started coming to the group, I was looking for support and ideas of what to do for my grandchildren. I had an idea to create a grandparent support group for those of us who are raising our grandchildren. My second grandson was in Headstart and they passed along your information. I decided to go in and check it out. What I found was a place where not only parents were, but other grandparents as well. I have enjoyed making relationships and being part of a supportive community.

I would say the biggest impact the group has had is providing me information I didn't know about. They showed me resources on the internet especially, but also the way to talk to kids, problem solve, and creating emotional vocabulary for the kids. The leaders have been very helpful and caring. I enjoy our meetings every week for the education and the fellowship. Thanks for reaching out to our community."

Diana has become a leader for the Mountain Home Family Strengthening Group, contributing knowledge, volunteering to co-facilitate, and recruiting new participants. Her grandsons have benefited from Diana learning how to give choices and building their confidence.

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## 2019 STATISTICS

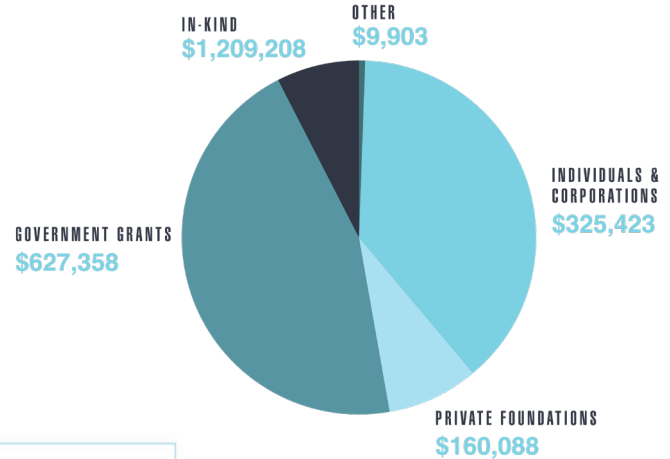


**INCOME TOTAL: \$2,331,980\***

*\*Contributions will be invested to sustain our programs as well as applied to the organization's falling infrastructure (facility).*

**EXPENSES TOTAL:  
\$2,175,980**

- **CASA: \$1,548,035** or 71% of total budget
- **Family Strengthening: \$301,381** or 14% of total budget
- **Administration: \$101,815** or 5% of total budget
- **Fundraising: \$224,749** or 10% of total budget
- **Ending net assets: \$561,665**



**ADMINISTRATIVE**

\$101,815

**FUNDRAISING**

\$224,749  
\$34,560  
\$190,189

**FAMILY STRENGTHENING**

\$301,381  
\$123,028  
\$178,353

**CASA**

\$1,548,035  
\$1,046,329  
\$501,706



## FAMILY STRENGTHENING

- 366 children & adults served in Boise, Caldwell, and Mountain Home
- 90% of families increased their Protective Factors, which prevents child abuse
- 28 volunteers trained to support families

## COURT APPOINTED SPECIAL ADVOCATES (CASA)

- 419 children represented
- 30 children did not get representation even though they were appointed to our program due to a lack of volunteers and resources
- 82 for a total of 154 Guardians ad Litem and 81 attorneys

## BRAVE VOLUNTEERS

- 23,713 in-kind hours donated totaling \$1,107,471 in services from the community
  - Administrative: 1,785
  - Fundraising: 517
  - Family Strengthening: 1,133
  - CASA Attorneys: 2,925
  - Guardians ad Litem: 14,917
- \$96,446 donated in concrete resources like diapers, wipes, clothing, school supplies, and more

## WHAT YOUR DOLLAR PROVIDES

### **\$1,000 - 15 Background Checks**

All direct services are provided by volunteers across our programs. We need a safe infrastructure to promote safety with our families and children.

### **\$500 - 143 Meals in Family Strengthening**

Teaching nutrition and building community are the cornerstones of addressing healthy family units.

### **\$250 - 455 Reimbursed Miles**

Staff supports volunteers and families in rural communities—helping alleviate isolation and decrease abuse factors.



# 7 OUR SUPPORTERS

## IN TRIBUTE TO

### In Memory of Dix Brown

Larry Hauder

### In Honor of Anna Courtney & Jeremy Kahn

Chris & Janet Amp

Patricia & John Bailey

David Barbieri & Meg Miller

Brad & Anne Brandenburg

Brittany Fisher

Martin & Melanie Grune

Sandra Hotvet

Mary Johnson

GeeGee Seely

Michelle Wegler

In Memory of Delbert E Scott  
Alice Scott

### In Memory of Dick Van Schyndel

Jim & Tami Paxton

### In Memory of Doug Hay

James W Larsen

### In Memory of John Beal

Toni Roberts

### In Memory of Joshua Empey

Steffanie Empey

## FAMILIES FIRST (\$5,000+)

Anonymous

Linda Baker

Karen Boos

Chris Dixon

Dix Brown Estate

Ryan & Amber Goldsmith

Cat & Robert Jones

Sarah & Rich Libengood

Lisa & John Nordstrom

Kathy Roberts

Bryan & Heather Wheeler

## TOMORROW'S TRAILBLAZERS (\$2,500-\$4,999)

Staci Darmody

Vicki & Lamont Keen

Garry Watkins

Greg & Marla Watkins

## FOCUSING ON FUTURES (\$1,000-\$2,499)

Phil & Krysti Archer

Janna & Hamish Bell

Kim & Blaine Bergin

Ruth Blaha

Glida & Glenn Bothwell

Desiree Brunette & Perry Brown

Suzy Buffington

JoEllen Bunton

Cordell & Danielle Chigbrow

Kristine Clegg

Todd Cranney

Dan Crossley M.D.

Alfredo Cruzat & Carla Verastegui

Christine & William Donnell



Dave & Beth Drabek  
Pamela & Robert Eldredge  
Dee Edmonds  
Andrew & Daniella Emerson  
Annette Ehrlichman  
Anna & Hayden Farrell  
Eric & Beverly Glouser  
Laura Glavin  
Dyan Goulet  
Tonya & Richard Hall  
Jaime Hansen  
Bev & George Harad  
Josh & Michelle Harmon  
Terrie Havis  
Gregory & Carolyn Hickman  
Darcy & Quin Hoellwarth  
Craig & Shery Hoellwarth  
Jan Hunter  
Patricia & Dirk Kempthorne  
Farrell Lindley Kessler  
Brooks & Rebecca Kochvar  
Kim Kohlbecker  
Gerald Kulm  
Carolyn & Russel Lodge

Brenda Marosvari  
Niamh & Jonathan McCarty  
Amanda McDonald  
Leticia McLaughlin  
Carey & Daphne McNeal  
Kristina McVay  
Debbie & Steve Miller  
Blake & Martha Mitchell  
Caroline & Christopher Moore  
Brenda & Jeff Morgan  
Brenda Munsey  
Lauren & Alejandro Necochea  
Jim Nottingham  
Dave Prezzano  
Fred & Tess Rhoads  
Kim & Chris Roth  
David Sasso  
Gretchen Scheid  
Sharon & Stephan Schmitt  
Sheryl Scott  
Kendal Shaber & Ken Twedt  
Aubrae Sloan  
Betsy & Charles Story  
Jay & Katie Story

Maren & Matt Swank  
Terry Tatko  
Maria Tindall  
David & Cheryl Turner  
John & Celinda Varin  
Matthew Weatherley-White & Jessica Vincent  
Alicia Wagner  
Sarah Wilson  
Franz & Vicki Witte  
Bob & Terri Wright  
Dana Zuckerman

## SETTING UP FOR SUCCESS (\$500-\$999)

Nathan Adcock  
Rick & Laura Bennett  
Dr. Kathryn Bertany  
Andrew Binder  
Paul & Beverly Blomberg  
Kimberly Bowman  
Tracy Bresina  
Shayne & Wayne Burr  
Kendal & Tim Callender

Cathi Comish  
 Amy Costello  
 Benjamin Dalton  
 Rosellen Dugan  
 Lauren & Dan Ertz  
 Maryclaire Fery  
 Joel & Melanie Flake  
 John Grizzaffi  
 Dennis & Bobbie Hammer  
 Cheryl & Tim Hansen  
 Lindy & David High  
 Jackie & Rob Hopper  
 Kenzi & CW Hurless  
 Nicole Sirak-Irwin & John Irwin  
 Erik Jones & Jennifer Ritter  
 Amanda Klock  
 Patrick Klocke  
 Barbra & Dave Limber  
 Kris & Susan Livingston  
 Jean Lockhart  
 Scott & Loretta Madison  
 Jodi Olson & Terry Mahoney  
 Kevin McDonald  
 Tim & Cheryl McMurtrey  
 Ryan & Hailey McMurtrey

Megan Mooney & Brian Wonderlich  
 Mike & Karen Mooney  
 Ashley Myers  
 Deborah Nelson & Keith Donahue  
 Ward Parkinson  
 Mary Ann & Rob Perez  
 Bill & Lisa Peters  
 Steven & Lynn Purvis  
 Susan Quint  
 John & Laura Reardon  
 Janie Kiser Rose  
 Dan Rothenbuhler  
 Delores Rutledge  
 Brandi & Eric Schmidt  
 Mary & James Schott  
 Michael & Susan Smith  
 Sheila Smith  
 Lillian Spitzer  
 Kathy Van Schyndel  
 Helen Marie Tadlock  
 Shane & Tanya Vaughan  
 Deborah & Peter Wachtell  
 Jim Waters  
 Ron Wiczorek  
 Kyle & Lindsay Woods

## FOUNDATIONS & BUSINESS PARTNERS (\$500+)

- Ada County Commissioners
- Agri Beef Co.
- Albertsons
- Beautiful Savior Lutheran Women's Missionary League
- Bernie and Warren McCain Fund
- Business Interiors of Idaho
- Cathedral of St. John the Evangelist
- Citi
- Click Bank
- County of Boise
- Cradlepoint
- Daughters of the British Empire
- Children At Risk Task Force
- Eagle Landscape Contractors, Inc.
- Elmore County Commissioners
- Enhanced Telecommunications & Data
- Fast Enterprise LLC
- Forge Building
- FUNDSY
- Group One Sotheby's International Realty



- Healthwise
- Hewlett Packard
- HP, Inc. Charity Custodial Account (PAC)
- IDACORP Employees Community Assistance Fund
- Idaho Central Credit Union
- Idaho Children's Trust Fund
- Idaho Community Foundation
- Idaho Council on Domestic Violence & Victim Assistance
- Intermountain Gas Company
- JR Simplot Company Foundation
- Julius C Jeker Foundation Inc.
- Kappa Alpha Theta Boise Alumnae Club
- Kount, Inc.
- Laura Moore Cunningham Foundation
- Madril Hair Design
- MDU Resources Charity Match Program
- Microsoft Philanthropies
- Network For Good
- NexTitle
- PacificSource Health Plans
- POWER Foundation
- Quality Service Plumbing
- St Luke's Child Life Department

- St. Luke's Community Health Improvement Fund
- St. Luke's Regional Medical Center
- State Of Idaho - Supreme Court
- The Foundation
- Trinity Learning Center
- Two Men and A Truck
- UBS Financial Services
- United Methodist Women
- United Way of Treasure Valley
- Wells Fargo Foundation
- Woman's Century Club
- Zions Bank

## WANT TO LEARN MORE?

*We offer one-hour tours sharing inspiring stories of how our brave volunteers work to keep kids safe and families strong. Contact our office at [volunteer@familyadvocates.org](mailto:volunteer@familyadvocates.org) or by calling **208-345-3344***



3010 W. State St. Boise, Idaho 83703  
208.345.3344 | [familyadvocates.org](http://familyadvocates.org)